

29/04/2021

Annex 4

Annex 4

Support Level for Contracting Party

Borsa Italiana S.p.A. will offer a Help desk support service, for technical issues from 8.00 am to 6.00 pm.

The **Help Desk** contact for the Market Data will be the following:

Telephone: 0080026772000

Email address: **service-desk@borsaitaliana.it**

Borsa Italiana S.p.A. will offer a reference contact, for Data Support issues, on EuroTLX market trading days, from 9.00 am to 6.00 pm.

Email address: **MarketDataEuroTLX@borsaitaliana.it**